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# Rewarding News

FALL 2016

## BGE Customers Saved Big on Energy Savings Days

The summer of 2016 was one of the hottest summers on record. In July, central Maryland saw 17 days over 90°. In spite of the weather, BGE customers participated during Energy Savings Days to reduce their electricity use, decreasing high energy demand and earning credits on their bill. In 2016, customers earned a total of \$9.1 million in bill credits. We thank you for your efforts and participation! PeakRewards participants received a total of \$21 million in bill credits for their participation the PeakRewards Air Conditioning (A/C) Program.

Thanks to your participation, we were able to reduce energy demand by 379 megawatts (MW), helping to prevent any potential brownouts or blackouts throughout the mid-Atlantic region. By participating in both of these programs, you are helping to reduce the need for additional power plants, keeping down the overall cost of electricity and easing the burden on Maryland's electric delivery system as our state's population continues to grow. Take a look at the savings graphic to see the impact your participation made in 2016.

To learn more, visit [BGE.COM/TwoWaystoSave](http://BGE.COM/TwoWaystoSave).

**BGE SMARTENERGY**  
**rewards**<sup>®</sup>  
a BGE SMARTENERGY savers program<sup>®</sup>

## THE SAVINGS ADDED UP IN 2016

**379**  
MEGAWATTS  
REDUCED  
equal to driving  
**638,354** miles in a  
car or driving across  
America **228** times

**OVER 1 MILLION**  
TOTAL CUSTOMERS ELIGIBLE  
for the BGE Smart Energy Rewards program, of which,  
over **310,000** also participate in PeakRewards

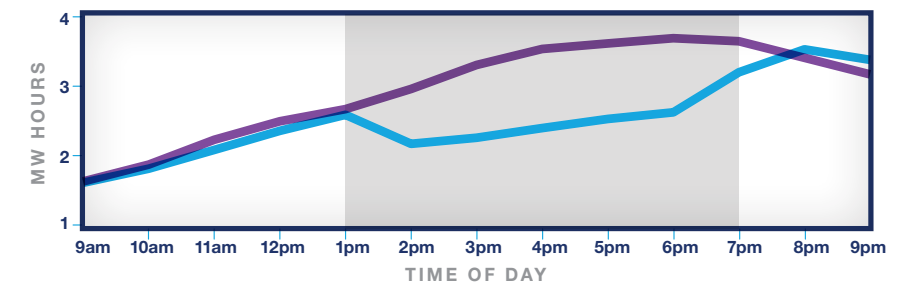
**89%\*** satisfaction  
rating  
\*PEAKREWARDS  
PROGRAM ONLY

**\$21 MILLION** + **\$9.1 MILLION**  
PeakRewards credits paid + BGE Smart Energy  
Rewards credits earned

### JULY 25, 2016 ENERGY SAVINGS DAY

Customer participation helped reduce electric demand on the hottest Energy Savings Day

Anticipated electric use (purple line) Actual electric use (blue line)



## Voice Your Opinion and Take Our Survey.

Please share your feedback regarding Energy Savings Days and PeakRewards and take our brief satisfaction survey. The survey should take less than five minutes to complete and will help ensure we strive to continue to meet your expectations.

Visit [BGESAVINGS.COM/PR\\_SER\\_SURVEY](http://BGESAVINGS.COM/PR_SER_SURVEY) to share your feedback.

### INSIDE THIS ISSUE:

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- PeakRewards Electric Water Heater Program
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- Online Access
- Stay Connected
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- Share Your Feedback

Visit [BGE.COM/SMARTENERGYREWARDS](http://BGE.COM/SMARTENERGYREWARDS)  
or call  
**1.888.309.PEAK (7325)**

This program supports the  
EmPOWER MARYLAND  
Energy Efficiency Act.

## Control your Thermostat with PeakRewards Online Access

As a PeakRewards participant you have access to your thermostat with PeakRewards Online Access – anytime, anywhere. These simple, user friendly tools gives you one-touch access from your mobile device or computer:

- Track Cycling Event Status and History
- Set and Save Thermostat Schedules
- Adjust Thermostat Settings
- Change Device Label(s)
- Check Enrollment Status

Visit [BGE.COM/MyAccount](http://BGE.COM/MyAccount) and login. Select “PeakRewards” link under *My Programs* to access these tools.

# Rewarding News

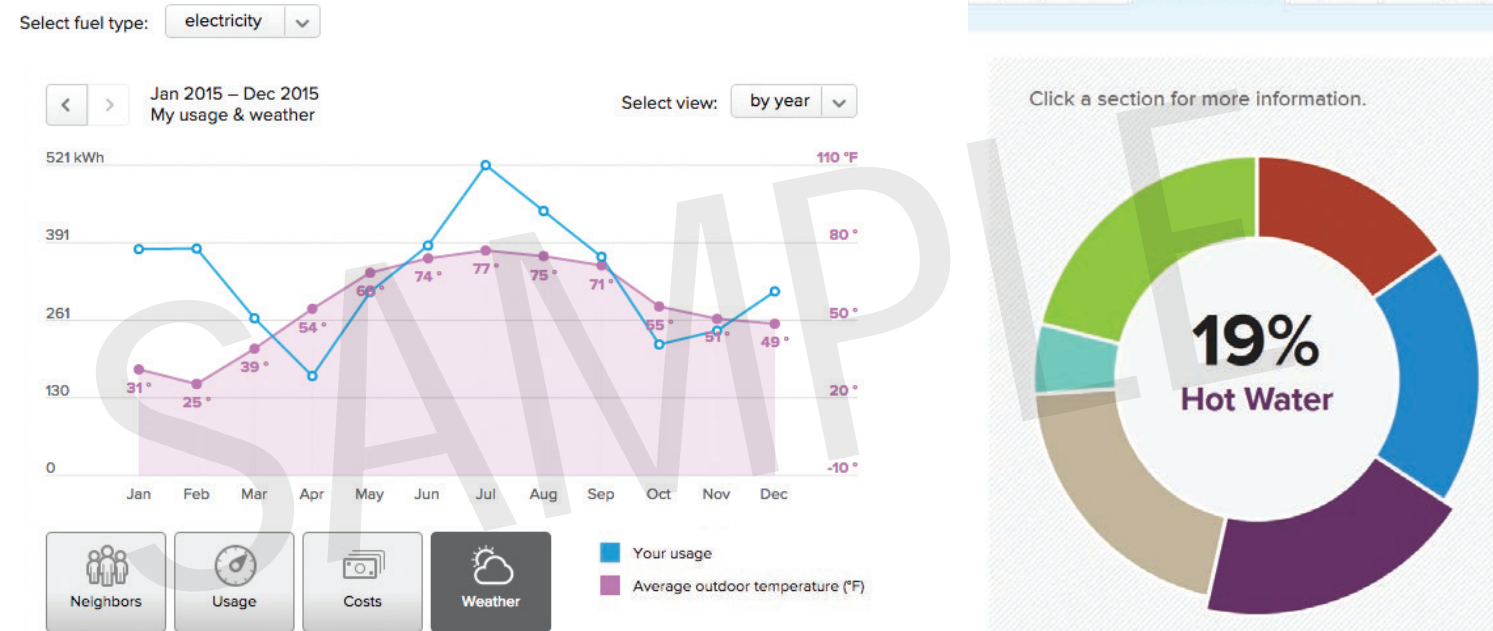
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[BGE.COM/SMARTENERGYREWARDS](http://BGE.COM/SMARTENERGYREWARDS) |

## Find the Savings Using Your Online Account.



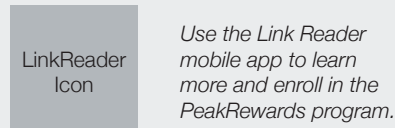
Discover the energy-saving tools available at your fingertips by logging into **BGE.COM/MyAccount** and exploring the *My Usage* tab. Under the *My Usage* tab, you can access a number of charts and savings tips customized just for you. The information provided is made possible by the smart meter installed at your home.

From this tab, you can compare your energy usage to your neighbors, view your projected bill, see how your usage changes with the weather or even determine during what part of the day you are using the most energy. By understanding how and when you use energy, you can become more conscious of your energy use and make adjustments.

By clicking on “What Uses Most” at the top of the *My Usage* page, you can create a home profile, learn what the biggest energy consumers are in your home and receive customized tips on how you can maximize your savings by making small, energy-smart changes. Review a greater number of these tips by clicking over to the “Savings Tips” section of the *My Usage* page. Take a few minutes to explore all the ways your BGE online account can help you save energy and money every day. If you don’t already have a BGE online account, create one now at **BGE.COM/MyAccount**.

## Earn More with the PeakRewards Electric Water Heater Program.

The PeakRewards<sup>SM</sup> Electric Water Heater program is designed to help ease the high winter demand for electricity. By joining the PeakRewards Electric Water Heater program, you can receive between \$25 to \$50 in bill credits (November through February). With PeakRewards, saving energy and money is not only smart, it’s easy!



### Get started today. It’s easy as 1-2-3:

- Enroll:** Visit **BGESAVINGS.COM/Enroll** or call **1.888.309.PEAK (7325) Monday through Friday, 7am – 7 pm** to enroll today!
- Install:** We will call you to schedule an installation appointment with one of our trained technicians at your convenience.
- Inspect:** Depending on the county in which you reside, a county inspector will schedule a visit (at no charge to you) to inspect the installation of your new Electric Water Heater switch.

## Make sure your Home is Winter Ready.

Last year, Maryland experienced record level snowfall and low temperatures. Be prepared this year by taking these steps:

- **Maintain your heating system.** Have your local HVAC contractor perform a routine annual inspection of your heating system to ensure it will operate properly this winter season. Replace your furnace filter every 1-3 months to maximize efficiency.
- **Seal and insulate your home.** Heating loss due to a lack of insulation can cause a rise in energy bills each winter. Prevent warm air from escaping your home by installing extra insulation and caulking or sealing any air leaks around drafty windows and doors.
- **Schedule a Quick Home Energy Check-up.** A Quick Home Energy Check-up is a fast, easy way to increase the energy efficiency of your home and help you start saving immediately. When you schedule a Check-up, one of our energy efficiency professionals will come to your home and check the condition of its insulation, heating and air cooling system, lighting, appliances and more to identify simple ways to help you save energy and money! You can schedule a Quick Home Energy Check-up at no out-of-pocket cost to you.
- **Schedule a Home Performance Audit.** A certified Home Performance contractor will use state-of-the-art diagnostic equipment to perform a comprehensive home energy audit and determine how improvements throughout your home can work together to maximize energy efficiency and savings. Home Performance Audits start at \$100\*. For more information, visit **BGESmartEnergy.COM**.



For more winter savings tips and to see a virtual home tour to identify places where you can save, visit **BGE.COM/WinterReady**.

## Stay Connected and Sign Up for Alerts.

Now, you have more ways than ever to stay informed about your BGE account by logging into **BGE.COM/MyAccount** and signing up for alerts by phone, email or text.

- Bill Payment Reminder emails notify you when your payment is due.
- Severe Impact Weather Alerts keep you informed of potential power outages while helping you plan ahead of a major storm.
- Customized Home Energy Reports, High Usage Alerts and weekly energy usage emails notify you of your energy usage so you can find more ways to save energy and money.
- Energy Savings Day notifications let you know when the next event is taking place and alert you of how much you saved after the event.
- Sign up for outage text alerts by texting “ADD OUTAGE” to MYBGE (69243). Then, if your power ever goes out, simply text “OUT” to let us know. Outage text alerts are an easy way to report an outage and receive quick updates on your power restoration status. You can also receive Outage Notifications by email or phone.

To learn more and to sign up today, visit **BGE.COM/Alerts**.

### How to sign up for BGE alerts

- 1 **LOGIN** to **BGE.com/MyAccount**
- 2 **CLICK** on **My Profile** in the left navigation
- 3 **SELECT** **My Notification Preferences**
- 4 **SELECT** your preferences (phone call, email, and/or text) for each of the options available

**SIGN IN**

